



08/20/2026

To: Richwood Water Customers

From: Richwood Public Works

RE: Reporting Violation

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for the City of Richwood

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period of 05/01/2025 and 05/31/2025 we did not complete all required monitoring and testing for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time. Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

In May of 2025, the City of Richwood was informed by TCEQ that as a Public Water System, Richwood was required to increase their monthly microbial sample submissions to the County Lab for analysis from 8 samples to 9 samples per month. In that month, Richwood had already submitted samples for the month and failed to provide one additional sample to the lab for analysis.

This issue was corrected in June of 2025 with a submission of 9 samples to the County Lab and has continued to submit the proper amount of samples every month thereafter.



This notice is being sent to you by the City of Richwood. Public Water System ID#: TX0200035. Date distributed: 09/01/2026.

If there are any questions regarding this reporting violation or Richwood's water quality in general, please feel free to reach out via phone or email.

Clif Custer

Director of Public Works

City of Richwood

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